

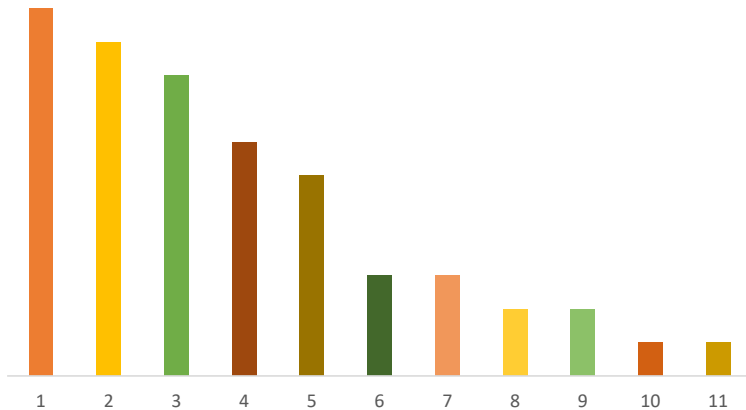


Parents/Guardians - Grades 9 to 12

What we asked: As we continue with learning at home, what are your challenges, successes, questions, and/or suggestions?

What we heard:

Common Themes: The common themes among the thoughts that were rated 4.0 and above



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| 1. Need Instructions/ Communication | 6. Assignments/ Evaluation |
| 2. Need Teacher-Led Learning | 7. Family Stress/Life Balance |
| 3. Hours/Volume of Work/ Consistency | 8. Graduation/Post-Secondary |
| 4. Need Contact/Online is Difficult | 9. Hard to Focus/Be Motivated |
| 5. Online Platforms/ Resources | 10. Equity |
| | 11. Stress/Anxiety |

Top Thoughts, exactly as they were shared:

1. "All video class meetings should be recorded so students can watch later if home computer is being used, or re-watch if they did not understand what was being taught can review the material."
2. "Not all teachers are as accessible as others. Consistency of communication is important."
3. "Having an on line appointment or class is good for the students in structuring their day. It's good to see the teacher for the class period. Seeing the teacher helps to encourage the student - the more direct contact online, the better."
4. "It would be nice if everyone used the same platform, which includes e-mail notifications for when a teacher posts new information."
5. "Teachers need to post videos or links on where to learn the subject matter. Posting only homework isn't helpful. These students need instruction on how to deal with the subjects in the homework."
6. "Weekly check-ins with students and teachers are helpful. This is a time that gives students and teachers to touch base and go over what is happening. It calms the feelings of "What am I supposed to do?"
7. "I thought with this e-learning there would be some teaching via google meet with the teacher. I am finding my daughter is just getting pages and pages of information and then a list of questions to answer. There is no learning and no help. Teachers should be using google meet to teach."
8. "Even though they are in high school, make sure parents are receiving all messaging. What homework do you have? Nothing. If parents received all messaging going to students, it would make it easier to communicate, get work done."
9. "Learning online poses a challenge for those who may need verbal interactions and feedback For students that are audio learners, without the additional support of video (or in person) teaching, it is made doubly difficult."
10. "My son is taking grade 12 chem, bio and calculus. Notes are provided online by the teachers but a lot of the material is simply not being taught. Gr 12s need the knowledge for university courses next year."

What's Next? We are currently using this feedback in these ways:

- To inform decision-making about next steps for supporting students and families;
- Working with principals to bring clarity to our practices;
- Doing some research to better understand some of the issues raised;
- Updating our FAQs to ensure parents and students have the answers they are looking for; and
- Sharing the key themes and trends as we work with our education partners so that we all benefit from this collective insight.

