

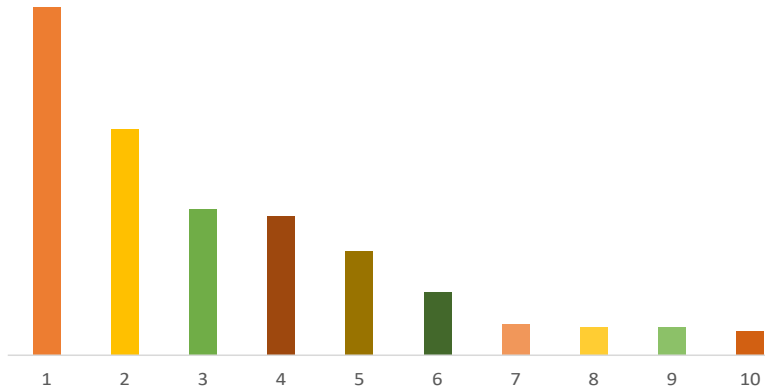


Parents/Guardians - Grades K to 8

What we asked: As we continue with learning at home, what are your challenges, successes, questions, and/or suggestions?

What we heard:

Common Themes: The common themes among the thoughts that were rated 4.0 and above



- | | |
|-------------------------------------|-------------------------------------|
| 1. Family Stress/Life Balance | 6. Need Contact/Online is Difficult |
| 2. Need Teacher-Led Learning | 7. Assignments/Evaluation |
| 3. Hours/Volume of Work/Consistency | 8. French Immersion |
| 4. Online Platforms/Resources | 9. Hard to Focus/Be Motivated |
| 5. Need Instructions/Communication | 10. Access to Technology |

Top Thoughts, exactly as they were shared:

1. "I find it challenging to be of much support to my kids during the school / work day because I'm also working full time, from home. I feel that there are many other parents who are in the same situation. Our full work day continues even though are children are at home."
2. "I would appreciate more interactions with the teachers. I enjoy receiving work and guidance from teachers, but I think my child would benefit from a virtual class room experience."
3. "Our main challenge is the struggle to work from home for our regular jobs while coordinating school lessons and associated technology for our kids For the younger grades, they are completely reliant on myself or my husband to logon to a computer, navigate google classroom and manage their work."
4. "It would be helpful if teachers could coordinate so that all work is in one place with at most one password Saves time and frustration."
5. "My partner and I both work full time from home. We do not have the time to navigate through hundreds of links to find learning content. School boards and teachers need to make this easier on parents, we are not teachers, we do not know what is critical and relevant. We need more help."
6. "Not every parent can dedicate time for their child's learning daily. It's important to be flexible on deadlines and demands."
7. "its great when the teachers comment on the kids work, they find it super motivating and want to send messages back Connection and motivation are important (and motivating can be extra hard at home)."
8. "5 hrs of teacher led instruction should be teacher led (make use of video technology) not just a list of suggestions for parent led teaching It is important because video continues the connection between my child and their teachers and peers. It also fosters the skills of communication."
9. "Allow flexibility in submitting work. Allow photos of handwritten work, or typed work at the student's option Some families only have a phone accessible for uploading work."
10. "I like the work that is assigned over a week, not a day It permits us to manage our own schedules and gets us mentally prepared for the week."

What's Next? We are currently using this feedback in these ways:

- To inform decision-making about next steps for supporting students and families;
- Working with principals to bring clarity to our practices;
- Doing some research to better understand some of the issues raised;
- Updating our FAQs to ensure parents and students have the answers they are looking for; and
- Sharing the key themes and trends as we work with our education partners so that we all benefit from this collective insight.

