



OTTAWA POLICE SERVICE
SERVICE DE POLICE D'OTTAWA

Working together for a safer community
La sécurité de notre communauté, un travail d'équipe

Parents in the Know

Asking Ottawa...

Children are most commonly reported missing as...

- a) a parental abduction (custody and non-custody)
- b) a stranger abduction (which includes abductions by strangers, relatives and close friends)
- c) a runaway
- d) an accident/wander off

What's the right answer?

The answer is C. In 2009, about 70% of reported missing children were runaways. Of these, 88% were located within 7 days. [National Missing Children Services](#) (NMCS) is the only national missing children clearing house for information and assistance to police, not-for-profit agencies and parents. It is proud to have been serving Canadians for the past 23 years.

Ottawa is regarded by many as one of the safest cities in the world, but that's no reason for parents to let their guard down. Common sense tells us that the streets of any city are not entirely safe - this is particularly true for children. The Ottawa Police Service will always be available to respond to crime, but we need your active participation to help prevent crime. The police can't do it alone - get informed, get involved and make crime prevention part of your everyday life. Together, we can continue to build a safer Ottawa for all.

The youth of our city are an important part of the community, and the Ottawa Police Service works hard to encourage positive and proactive interaction between police and youth. Whether through School Resource Officers, the Ottawa Police Venturers program, various community partnerships, education programs or the hundreds of neighbourhood events held every year, police routinely cooperate with youth to improve our community. For more information on how to

become a Venturer, please see our [Volunteer Opportunities](#) section of the Web site.

The Ottawa Police Service also has a Manager of Strategic Youth Initiatives who can facilitate training sessions relating to youth issues and trends and also facilitate reviews of cases where specialized services may be required.

You can contact the Youth Intervention and Diversion Section at: (613) 236-1222, extension 5355.

This section of the police Web site provides an overview of youth issues and offers tips for parents or guardians.

24-7 Crisis Resources for Parents of Children & Youth:

- [Child, Youth and Family Crisis Line for Eastern Ontario](#) (12-18 yrs) 613-260-2360 (also known as Youth Services Bureau Mobile Crisis Team & Residential Crisis Unit -1199 Carling Avenue)
- [Drug & Alcohol Helpline](#) 1-800-565-8603
- [Kids Help Phone](#) 1-800-668-6868
- [Children's Aid Society](#) 613-747-7800
- [CHEO Emergency](#) 613-737-7600, ext. 2328
- [Mental Health Crisis Line](#) (16+ yrs) 613-722-6914
- [Mental Health Helpline](#) 1-866-531-2600
- [Sexual Assault Support Centre](#) (613) 234-2266
- [Youth Services Bureau Emergency Shelter](#)
 - Female: 613-789-8220
 - Male: 613-907-8975
- [Distress Centre of Ottawa & Region](#) (Adult) 613-238-3311
- [Ontario Problem Gambling Helpline](#) 1-888-230-3505

Other Resources:

- [Understanding suicide](#)
- [Understanding depression](#)
- [Understanding Oppositional Defiant Disorder \(ODD\)](#)
- [Understanding substance use and abuse](#)
- [Understanding self harm](#)
- [Youth Resource List](#)
- [eMentalHealth.ca](#) - Mental Health Information and resources for your local community.



911 Life-threatening emergencies: fire, medical or crime in progress

311 Customer service line for Ottawa city services

211 A full range of non-emergency community, social, health and government services

613-236-1222
Community Police Centres

Find out more in your Neighbourhood Toolkit

www.crimepreventionottawa.ca/toolkit

Ottawa Police Resources:

- The Youth Intervention & Diversion Section supports parents and youth in conflict with recommendations and referrals to community resources and coordinates pre-charge diversion under the Youth Criminal and Justice Act as well as the School Resource Officer Program. For any child and youth related enquiries, the Youth Intervention and Diversion Section is a suggested place to start. Call 613-236-1222, ext. 5355.
- [Community Police Centres \(CPC\)](#)
- [Victim Crisis Unit \(VCU\)](#)
- [Sexual Assault/Child Abuse \(SACA\)](#)

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