



**Board Public
Report No. 20-058**

22 JUNE 2020

Administrative & Support Staffing for 2020-2021

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PURPOSE:

1. To provide preliminary recommendations for administrative & support staff in advance of the 2020-2021 budget.

CONTEXT:

2. The approval of the annual budget is one of the most significant decisions made by the Board. Staffing represents a significant portion (almost 80%) of the total operating budget. At the end of March 2020, the Board approved the proposed academic staffing for next year. In the normal course of events, all other staffing is approved by the Board as part of the operating budget and is finalized by the end of June.

This year, the budget process has been deferred to August 2020 due to the delay by the province in releasing the Grants for Student Needs (GSNs). As indicated at the Committee of the Whole (COW) Budget meeting on 8 June 2020, staff is bringing forward preliminary recommendations now, in advance of the full budget being presented, to provide certainty in some areas of the budget and facilitate planning for next year.

However, it should be noted that there will be further changes identified as part of the staff-recommended budget, which are currently being finalized and are pending confirmation of funding. The fact that changes in some areas have not been brought forward as part of the preliminary report should not be interpreted as meaning that they are not very much a part of senior staff's on-going discussions.

KEY CONSIDERATIONS:

3. Key Principles that Inform Staffing Levels

There are a number of considerations that help to inform or influence decisions related to staffing. In general, the staffing decisions should:

- align with the strategic priorities identified by the Board for improving student achievement and well-being;
- maintain, to the extent possible, existing core services and supports provided by teachers;
- prioritize services and supports for students who may be at risk, students who have traditionally been underserved by typical structures, and students with the highest needs; and
- take into consideration, but not be unduly constrained by, potential funding and funding parameters.

A more detailed overview of the preliminary administrative and support staffing being proposed in some areas for 2020-2021 is outlined in the addendum to this report.

RESOURCE IMPLICATIONS:

4. A summary of the costs associated with the proposed staffing level changes, relative to the 2019-2020 budget, is provided in the Addendum at Appendix A.

COMMUNICATION/CONSULTATION ISSUES:

5. The recommended changes to staffing are the result of discussions among senior staff and based on feedback and input received from principals, central managers and others. In addition, staff has considered the priorities articulated by Board members during previous COW and COW (Budget) meetings. Discussions have also taken place with the union presidents with regard to the allocation of the student support funding that was provided as part of the recent central agreement.

STRATEGIC LINKS:

6. Decisions related to the 2020-2021 Budget, including those related to staffing, should be guided by the priorities articulated through the 2019-2023 Strategic Plan. This means ensuring, to the extent reasonably possible, that appropriate resources are in place to support the Culture of Innovation, Culture of Caring, and Culture of Social Responsibility identified in the current 2019-2023 Strategic Plan.

This report provides staff's professional opinion as to where resources should be directed in order to have the greatest impact in achieving the District's strategic

priorities. It is provided as a preliminary recommendation in advance of the full staff recommended budget coming forward later this summer.

RECOMMENDATION:

THAT the administrative and support staffing, as outlined in the Addendum to Report No. 20-058, be approved for purposes of the 2020-2021 annual operating budget.

Janice McCoy
Superintendent of Human Resources

Camille Williams-Taylor
Director of Education and Secretary of
the Board

Addendum - Administrative & Support Staffing for 2020-2021
Appendix A to Addendum - Costing Information



**ADMINISTRATIVE & SUPPORT STAFFING
PRELIMINARY REPORT
2020-2021**

22 JUNE 2020

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Introduction

a. Administrative and Support – Preliminary Staffing 2020-2021 – Overview

The purpose of this document is to set out the preliminary plan for administrative and support staffing for the 2020-2021 school year. The term administrative and support staff refers to employees/educators employed in positions such as educational assistants (EAs), early childhood educators (ECEs), school office administrators and assistants, school based technical staff and custodial and maintenance. Administrative and support staffing also includes the professional student services staff such as psychologists, social workers, speech and language pathologists, communications disorders assistants, as well as all centrally based administrative, technical and professional staff. Within the Ottawa-Carleton District School Board (OCDSB), the majority of administrative and support staff (approximately 92%) are employed in unionized positions that fall in one of five education worker bargaining units, all represented by the Ontario Secondary School Teachers' Federation (OSSTF), as set out in the table below:

Table 1 –Education Worker Bargaining Units	
Bargaining Unit	Description
Education Support Professionals (ESP)	Office, clerical, technical, administrative staff <i>(Examples: School office administrators, library technicians, central department office assistants, reception, Business & Learning Technologies (B&LT) field technicians)</i>
Student Support Professionals (SSP)	Early childhood educators working in kindergarten and extended day programs, and educational assistants
Plant Support Staff Unit (PSSU)	Custodial staff Maintenance staff <i>(ie., replacement custodians, floaters, chief custodians, lead hands, electricians, plumber, heating, ventilation, and air conditioning (HVAC), stationary engineers)</i>
Professional Student Support Personnel (PSSP)	Professional staff, including psychologists, social workers, speech and language pathologists, communication disorders assistants

Professional Educators and Childcare Staff (PECCS)	Instructors assigned to Adult LINC and ESL programs; childcare staff working in the childcare programs that support LINC and Adult ESL programs and staffing working in EarlyOn programs located in District schools
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In general, the complement of administrative and support positions are established at the discretion of the Board and confirmed or approved annually as part of the Board’s operating budget. This year, due to delays in the release of the Grants for Student Needs (GSNs), final approval of the 2020-2021 budget has been deferred until the summer.

For 2020-2021, it is anticipated that administrative and support staffing levels will remain relatively stable, with no significant changes being proposed from current levels. Tentative allocations and assignments have, in some cases, already been communicated to schools, unions and staff based on a status quo approach, or decisions that have already been made by the Board, in order to meet collective agreement timelines related to the staffing process. Decisions with regard to some staffing is required at this point to allow staff to proceed with confirming staff allocations and implementing hiring processes in advance of the new school year. The balance of the staffing complement for next year, including recommended changes, will be brought forward as part of the full budget this summer.

The preliminary plan includes a request to approve the proposed allocation for EAs, ECEs, school office and school based technicians, custodians and three new positions to support central departments. In addition, it highlights the additional positions available through funding provided as part of the recent OSSTF (Education Worker) central agreement. The balance of the administrative and support staffing, including new recommendations to increase staffing levels in some areas, will come forward for discussion and deliberation as part of the overall budget process.

b. Enrolment Projections

The number of administrative and support (A&S) positions is influenced by a number of factors, including, in some cases student enrolment. For example, the number of ECEs who are employed annually is directly influenced by the number of projected kindergarten classes, as well as projected enrolment in the District’s Extended Day Program (EDP). More specific information about the impact of enrolment and other factors, will be discussed below.

c. Collective Agreement and Funding Parameters

In general, as indicated above, the number of administrative and support staff employed by the District is subject to Board discretion. The central agreement that was recently ratified includes a job security provision, which protects the current complement of OSSTF jobs and precludes lay-offs of OSSTF members, except in circumstances set out in the agreement, and, therefore, can have an

impact on the discretion available to the Board in terms of making changes to staffing.

Local agreements also include staffing timeline provisions which require that tentative assignments be provided prior to the end of June. Changes to tentative assignments are permissible to accommodate changed circumstances such as student needs. This year, assignments may need to be reviewed to accommodate plans for return to school in the fall.

In terms of funding envelopes, administrative and support staff are funded from a variety of envelopes including the school foundation grant, the pupil foundation grant, central administration, school operations and special education. In most cases, this funding is not specifically sweated, but can help to inform or provide guidance in terms of the number of positions. In the case of special education, the District is required to expend, at minimum, all funds received within the special education envelope to support the needs of special education students; however, there is discretion as to how the funds are expended within the envelope. Special education funding is used to support EAs and professional staff, such as psychologists, social workers, speech and language pathologists, communication disorders assistants, behaviour consultants and psychological associates, all of whom support the delivery of the District's special education supports and services, within the framework of the District's special education plan.

d. Support for Students Funding

As part of the central agreement reached earlier this spring between OPSBA, the Crown and OSSTF, support for students funding was provided to local school districts to support education worker positions. Funds from this system investment must be used to create additional permanent positions within the applicable bargaining units to address special education, unique learning needs, mental health initiatives and employees who play a role in promoting safe, healthy and caring schools. The total amount available to the OCDSB is approximately \$3.1 million, to be allocated proportionally across four bargaining units: ESP, SSP (specifically for EAs), PSSU and PSSP.

The table below provides a summary of the Student Support Funding provided to the OCDSB, broken down across the eligible bargaining units. The specific allocation of the positions is a matter for discussion with representatives of the various bargaining units, within the parameters set out in the above paragraph for how the funding is to be used. These discussions are on-going and should be finalized within the next couple of weeks. In the interim, however, staff is highlighting these additional positions now so that once discussions with the bargaining units are complete, staff can proceed with plans for filling the positions without delay so that they can be in place starting in September. This additional funding provides an important opportunity to enhance services and support aligned with the District's strategic priorities and to address ongoing and emerging needs.

Table 2 Support for Students Funding

Bargaining Unit	Amount of Funding Available	Estimated FTE
Education Support Professionals (ESP)	\$949,434	15.0
Student Support Professionals (SSP)	\$1,135,596	19.6
Plant Support Staff Unit (PSSU)	\$1,072,942	16.6
Professional Student Support Personnel (PSSP)	\$143,237	1.3
Total	\$3,301,209	52.5

Note: FTEs are estimates only at this point and are still being finalized through discussions with the respective bargaining units.

Special Education Staffing

a. Educational Assistants

Educational assistants play a critical role supporting students with special education needs. The 2019-2020 approved budget included a total of 750.0 FTE EA positions. In or about January 2020, the Board approved a staff recommendation to increase the number of EAs by an additional 25.0 FTE, bringing the total number to 775.0 FTE. For 2020-2021, the number of EAs being recommended is 794.0 FTE, which includes the 19.0 additional FTE to support the new specialized program classes. As indicated above, approximately 19.5 FTE additional positions (to be confirmed) are also available through the Support for Students Funding. These positions will be added to the 794.0 FTE. Discussions with the local OSSTF representatives are on-going and it is our intent to proceed with allocating and staffing the positions as soon as discussions are concluded.

For 2020-2021, staff is recommending an allocation of 794.0 FTE, to be further augmented by the additional positions provided through the Support for Students Funding.

b. Professional Student Supports

There were 94.6 FTE professional student service positions approved as part of the 2019-2020 budget, the majority of which are assigned to Learning Support Services (LSS) to support students with special needs. Although some needs for additional support have been identified, staff is currently awaiting additional details with respect to funding, including in the area of mental health to finalize recommended changes for next year. On that basis, recommended staffing in this area will be coming forward as part of the staff recommended budget. In the

interim, staff is proceeding to ensure that the current complement of positions are filled moving into the next school year. As indicated above, an estimated additional 1.3 FTE positions (to be confirmed) will be available through the Support for Students Funding. Discussions with the local representatives of the PSSP bargaining unit are on-going; it is our intent to proceed with staffing the additional positions once those discussions conclude.

School Based Staffing

a. Early Childhood Educators (ECEs)

Kindergarten classes in the District are supported by educator teams that include teachers and ECEs, regardless of class size. *Regulation 224/10, Full Day Junior Kindergarten and Kindergarten*, requires that all kindergarten classes be staffed with an ECE position as well as a teacher. The regulation provides an exemption for up to one class in each school where the class size is less than 16. Staff is recommending that all kindergarten classes continue to be staffed with an ECE, regardless of class size.

For next year 411.0 FTE ECEs are required to support the core kindergarten program, including 8.0 FTE itinerant positions. This figure is subject to change based on fluctuations in kindergarten enrollment which can impact the number of classes required.

In addition to the above, an additional 220.0 FTE ECEs is being recommended for purposes of staffing the district's Extended Day Programs. Although there is still uncertainty with respect to how exactly the programs will operate in this changed environment, we know there will continue to be a demand for before and after school care when school reopens in the fall. It is important to ensure we have a sufficient number of ECEs in place to staff these programs appropriately.

In total, therefore, based on current projections, staff is recommending a total of 631.0 FTE ECEs for next year, subject to adjustments based on kindergarten and EDP enrolment fluctuations.

b. School Office and Technician Staffing

All elementary and secondary school offices are staffed with a 1.0 FTE office administrator and an additional allocation of school office assistants which varies based almost exclusively on the size of the school. Elementary schools are allocated library technician support, ranging from 0.2 FTE, which equates to one day a week of support, to a maximum of 0.7 FTE, or 3.5 days per week of support. Next year, the allocation of office administrators has been adjusted to reflect the closure of J.H. Putman Public School, and by 2.0 FTE office assistants based on enrolment.

Within secondary schools, the technician allocations will be adjusted next year to accommodate the redeployment of the 16.0 FTE Instructional Student Support Technicians (ISSTs) to B< Field Technicians. Under the new model, the 25 B< Field Technicians (16.0 FTE ISST combined with the existing 9.0 FTE

B< technicians) will be deployed to each to support a secondary school and a family of elementary schools to provide information technology (IT) support, as part of and supported by other IT professionals within the B< department. Secondary schools will continue to be supported by various combinations of guidance, library, lab and food services technicians, at the discretion of the principal, in consultation with the superintendent of instruction (SOI) and approval of the Directors' Executive Council (DEC).

The table below identifies the school based office and technician positions allocated to elementary and secondary schools based on current formulae and projected enrolments. However, as indicated above, 16.0 FTE ESP positions will be added as a result of the Support for Students Funding and based on preliminary discussions with OSSTF (ESP) representatives, it is likely that this will include some increase in support for school offices next year, taking into consideration schools with the highest level of needs. Staff's intent would be to proceed with allocating and staffing these positions as soon as discussions with the union are concluded.

Table 3 – School Office and Technician Staffing			
Position	2019-2020 Approved FTE	2020-2021 Recommended FTE	Change to FTE
Elementary Office Administrators*	118	117	-1
Elementary Office Assistants	80	78	-2
Secondary Office Administrators	25.0	25.0	0
Secondary Office Assistants	54.0	54.0	0
School Based Technicians <i>Elementary</i> <i>Secondary**</i>	55.8 36.0	55.9 20.0	+0.1 -16.0*
Total	368.8	349.9	-18.9

* Reduction of 1.0 office administrators due to closure of J.H. Putman PS
reduction of 2.0 FTE office assistants due to fluctuations in enrolment

** 16.0 FTE ISSTs redeployed to B< field technicians effective 2020-2021

Therefore, based on all of the above, staff is recommending taking a status quo approach to school based office and technician staffing for next year, adjusted to reflect the redeployment of the 16.0 FTE technician positions to B< and

subject to the additional positions that may be added as a result of the Student Support Fund.

c. Facilities – Custodial Services and Maintenance

The 2019-2020 operating budget provides for a total allocation of 708.62 FTE custodial staff, which includes full-time and regular-part-time staff. As we move into next year, staff anticipates an increased need for custodial services to meet the enhanced cleaning and disinfection requirements that will accompany a return to learn and work for OCDSB students and staff. At this point it is unclear whether additional funds will be made available from the province to accommodate this increase. In the interim, and as indicated above, there are an estimated 16.6 FTE additional positions available through the Student Support Fund within the PSSU bargaining unit. Discussions with representatives of the PSSU bargaining unit are on-going, but preliminary discussions indicate there is general agreement that the majority of these additional positions should be used to augment the current custodial complement. It is staff's intent to proceed to allocate and fill these additional positions as soon as discussions with the bargaining unit are concluded. Subject to the funding and ongoing assessment of the District's needs in this area, additional recommendations may be part of the staff recommended budget when it is presented later this summer.

d. Safe Schools Program

Next year, staff is enhancing the level of support for program delivery to students serving a long term suspension or expulsion and assigned to a safe schools classroom. The students attending these programs have student action plans outlining their personalized academic and social emotional goals. Previously the formal program delivery was limited to academic support only, but to align with Ministry requirements each student's day will now include formal program delivery to support their social emotional goals. This will require the expertise and guidance of social work and psychological qualified professional staff and on that basis, staff is bringing forward a recommendation to add an additional 1.3 FTE positions to support safe schools, specifically, a 0.8 FTE social worker position and a 0.5 FTE psychologist position, at least part of which may be funded from the Student Support funded positions, subject to on-going discussions with PSSP.

Staff is recommending that an additional 1.3 FTE positions be approved for 2020-2021 to provide dedicated professional support to students attending the District's safe schools programs.

Central Departments

a. General

This section outlines the recommendations being brought forward with respect to centrally based departments. Additional needs to support the work of central departments over those outlined below, have been identified and discussed, however, final recommendations are still pending, subject to the release of the grants and a further opportunity for analysis. Discussions to date have been focused on supports required to achieve the objectives articulated in the strategic

plan, and, in some cases, part of the District's response to the pandemic. The remainder of central department staffing, including any additional changes being recommended for next year, will form part of the staff recommended budget later this summer. The positions identified below have been prioritized for preliminary approval so that staff can move forward with staffing these positions in time for them to be in place for September 2020.

b. Business & Learning Technology

As part of the review conducted by IBM during the 2018-2019 school year, a new organizational structure for the Business & Learning Technology Department was developed and approved by senior staff. As part of the reorganization, staff is seeking approval now for the creation of two new positions: Team Leader, Security and Identity and Team Leader, Learning Technology Specialists. These positions support the department's work in two key areas; network security and supporting student and staff learning through the use of technology. Approval of these positions now will allow the department to move forward with filling them in time to start the new school year.

As part of the 2020-2021 budget, staff is recommending the addition of 2.0 FTE Team Lead positions to support B<.

c. Human Rights and Equity Office

Earlier this year, the District was able to add a new position, Human Rights and Equity Advisor (HREA). This position plays a key role in terms of the development, implementation and monitoring of the District's equity and human rights strategy, including an investigative role in response to individual and systemic human rights concerns. At the time the position was created, a need was also identified to create an administrative support position to work with the HREA, but a decision was made to defer approval until the upcoming budget. As a result, staff is now bringing forward the recommendation to add an office administrator to support the work of the HREA.

As part of the 2020-2021 budget, staff is recommending the addition of 1.0 FTE administrative position to support the Human Rights and Equity office.

Summary

The table below provides a summary of the proposed changes being recommended to administrative and support staffing in advance of the budget, which will be funded from the District's operating budget. It does not include the estimated additional 52.0 FTE positions that will be available through the Support for Students Funding to add educational assistants, professional student services personnel, custodial and maintenance staff and school and central office administrative, technical and clerical staff.

Table 4 – Summary of Changes*	
	FTE
Special Education Educational Assistants	44 FTE
School Based School Office and Technicians Safe Schools B< Field Technicians	-18.9 FTE 1.3 FTE 16.0 FTE
Central Departments B< Human Rights & Equity	2.00 FTE 1.00 FTE
Total	45.4 FTE

Costing information related to the potential changes is included in Appendix A to this Addendum.

This addendum does not purport to deal with the full scope of the staffing changes for next year. There will be further recommended changes as part of the staff recommended budget, which will be finalized following receipt of the grants for next year.

Appendix A - Summary of Changes

Description	FTE			Cost
	Recommended To be Funded from GSN	Funded from Student Support Fund	Total FTE	Total Cost
Special Education		<i>Estimated</i>		
Educational Assistants: Board Decision - January 2020	25.0		25.0	\$1,450,950
Educational Assistants: New Specialized Classes	19.0		19.0	\$1,102,722
Educational Assistants: Student Support Funding		19.5	19.5	\$1,135,596
Professional Staff: Speech & Language Pathologist		1.3	1.3	\$143,237
Sub-total	44.0	20.8	64.8	\$3,832,505
School Based				
Safe Schools: Social Worker	0.8		0.8	\$85,146
Safe Schools: Psychologist	0.5		0.5	\$53,216
Custodial Staff		16.6	16.6	\$1,072,942
School Office and Technicians	(18.9)		(18.9)	(\$1,325,533)
B< Field Technicians	16.0		16.0	\$1,122,144
Support to Students*		15.0	15.0	\$949,434
Sub-total	(1.6)	31.6	30.0	\$1,957,349
Central Departments				
B<: Team Leader, Security and Authentication	1.0		1.0	\$105,000
B<: Team Leader, Learning Technology Specialist	1.0		1.0	\$105,000
Support for Human Rights and Equity Advisor	1.0		1.0	\$65,000
Sub-total	3.0		3.0	\$275,000
Total FTE	45.4	52.4	97.8	
Total Cost <i>(May not add due to rounding in FTEs)</i>	\$2,763,645	\$3,301,209	N/A	\$6,064,854

* Support for Students

Early Childhood Educators	FTE			Cost
	GSN Operating Budget	Fees from Parents	Total	Total Cost
Early Childhood Educators				
Core Program - Increase in ADE & Kindergarten classes	17.8		17.8	\$975,532
Extended Day Program		10.9	10.9	\$595,519
Total	17.8	10.9	28.7	\$1,571,051